



Office for Children

Sharing Responsibility for Our Children, Young People and Their Families: Government Embracing Change

Working Outside The Silo

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A Little History



What we needed to do

- Explore collaboration
- Resource the local Inter-Agency Support Team (IAST)
- Trial a colocated team



Talking about silos



“To do” List

- Avoid creating a new silo
- Work in a lean way
- Maintain child-focus/family centred approach
- Support IAST effectiveness



What we had

- ½ a day a week of five senior staff from five services
- The OfC project team
- Practice experience



What we built

- A consultation team
- Conduct holistic assessment
- Family driven
- Consent based
- Not defined by any specific agency orientation



Things we learnt/are learning

- It's hard to not build silos
- Thinking small can allow great opportunities
- Changing ideas and mindsets is critical



What are the benefits?

- Families get creative and thoughtful outputs
- Workers get to look at their practice from outside
- Agencies get workers with energy for better practice.



Where to from here

- Continue to respond to family needs
- Further clarify core procedures including intake
- Engage with stakeholders
- Keep looking outside the silo

